## Message Text

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**UNCLAS CARACAS 9040** 

E.O. 11652: N/A TAGS: BBSR, VE

SUBJ: GLOBAL MARKET RESEARCH-INDUSTRIAL PROCESS CONTROL (IPC)

REF: A/3256-AUGUST 9, 1977

 $1. \ \ OF SIX \ VENEZUELAN \ MARKET \ RESEARCH \ FIRMS \ WHICH \ WERE \ INVITED \\ TO SUBMIT PROPOSALS, THREE (3) FIRMS \ RESPONDED \ AS FOLLOWS:$ 

(A) COUNTRY: VENEZUELA. AMOUNT \$8,000.00
COMPANY: ECOANDINA C.A. (FORMERLY HERACLIO ATENCIO BELLO)
PREVIOUS EXPERIENCE: MARKET RESEARCH FOR AGRICULTURAL MACHINERY
AND EQUIPMENT-1974. PERSONNEL CONDUCTING RESEARCH: WILLIAM J.
FAUPEL, BRITISH. M.D. MANAGEMENT SCIENCES PH.D. BEHAVIOURAL
SCIENCES.

(B) COUNTRY: VENEZUELA. AMOUNT BS.34,000.00 (\$7,943.93)
COMPANY: TARGET RESEARCH C.A. PREVIOUS EXPERIENCE: MARKET
RESEARCH STUDIES: PROCESS CONTROL INSTRUMENTATION (1974), INDUSTRIAL AND LABORATORY INSTRUMENTATION (1973), LABORATORY INSTRUMENTS (1975), ENERGY SYSTEMS (1976), PETROCHEMICAL/CHEMICAL
REFINING AND PROCESSING EQUIPMENT (1976), ETC. PERSONNEL CONDUCTING RESEARCH: JUAN ENGLESEN, BUSINESS ADMINISTRATION UCLA.

(C) COUNTRY: VENEZUELA. AMOUNT \$9,850.00 COMPANY: THOMAS P.RONAI Y ASOCIADOS. PREVIOUS EXPERIENCE: UNCLASSIFIED

UNCLASSIFIED

PAGE 02 CARACA 09040 131639Z

MARKET RESEARCH STUDIES: TELECOMMUNICATIONS EQUIPMENT, (1976), ADVANCED OFFICE EQUIPMENT (1976) CONSUMER PRODUCTS (1977) PUMPS, VALVES, AND COMPRESSORS (1971). PERSONNEL CONDUCTING RESEARCH: THOMAS P. RONAI AND MARIO CADENA (BACKGROUND AVAILABLE TO USDOC FROM RECENT STUDIES.)

2. EMBASSY RECOMMENDATIONS AND COMMENTS: ALL THREE BIDDERS HAVE

PREVIOUSLY DONE CONTRACT RESEARCH USG FOR THE EMBASSY; STUDIES LISTED ABOVE WERE ALL PREPARED FOR THE DEPARTMENT OF COMMERCE. ECOANDINA: EMBASSY DOES NOT CONSIDER THAT ORGANIZATION HEADED BY MR. HERACLIO ATENCIO BELLO IS TECHNICALLY OUALIFIED TO PRE-PARE THIS TYPE OF STUDY. RESEARCH ON MARKET FOR AGRICULTURAL MACHINERY PREPARED BY THEM IN 1974 WAS CONSIDERED UNSATISFACTORY BY BOTH EMBASSY AND COMMERCE, AND ONLY PARTIAL PAYMENT WAS AUTHORIZED. IN ADDITION, FAUPEL, A BRITISH CITIZEN ONLY RE-CENTLY ARRIVED IN VENEZUELA. CANNOT BE EXPECTED TO YET HAVE ACCURATE PERSPECTIVES ON THE VENEZUELAN ECONOMY, OR THIS SPECI-FIC INDUSTRY SECTOR. TARGET RESEARCH: WAS UNTIL RECENTLY THE EMBASSY'S CONTRACTOR OF CHOICE, AND HAS PREVIOUSLY PREPARED SURVEYS ON THEMES OF THE SAME TYPE AS THAT TO BE RESEARCHED. TARGET RESEARCH'S MOST SERIOUS PROBLEM HAS ALWAYS BEEN THEIR INABILITY TO MEET COMPLETION SCHEDULE DEADLINES. THIS PROBLEM IS NOW COMPOUNDED BY THE FACT THAT ARTHUR HINSON, TARGET'S PRINCI-PAL RESEARCHER, HAS RESIGNED, AND THE EMBASSY HAS NOT YET HAD A CHANCE TO EVALUATE MR. ENGELSEN'S WORK. RONAI: DESPITE PROBLEMS ASSOCIATED WITH DIFFERENCES OF OPINION OVER THE METHOD IN WHICH RONALY ASOCIADOS TREATED THE LOCAL MARKET FOR CONSUMER GOODS, THE EMBASSY NEVERTHELESS CONSIDERS RONAI TO BE THE BEST OUALIFIED AND MOST CONSCIENTIOUS FIRM OF THE THREE FIRMS WHICH SUBMITTED PROPOSALS. MR. CADENA, A GRADUATE ENGINEER, HAS WHAT APPEARS TO BE AN EXCELLENT GRASP OF THE PROCESS CONTROL EQUIPMENT MARKET, AND BOTH HE AND MR. RONAI ARE WELL ACQUAINTED WITH USDOC SPECIFICATIONS AND PROCEDURES.

UNCLASSIFIED

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PAGE 03 CARACA 09040 131639Z

- 3. IN SPITE OF THE FACT THAT RONAI Y ASOCIADOS BID IS MEANING-FULLY HIGHER THAN THOSE OF THE OTHER TWO FIRMS, THE EMBASSY MUST NEVERTHELESS STRONGLY RECOMMEND THE SELECTION OF RONAI Y ASOCIADOS. IF USDOC HAS INSUFFICIENT FUNDS TO PAY RONAI'S PRICE THE EMBASSY WILL ATTEMPT TO NEGOTIATE A REDUCTION TO USDOC' CEILING. SHOULD THIS FAIL, EMBASSY WOULD RECOMMEND TARGET RESEARCH AS THE BETTER OF THE CONSIDERABLY LESS ATTRACTIVE AND SECURE ALTERNATIVES.
- 4. IN GENERAL, EMBASSY IS INCLINED TO RECOMMEND AGAINST THE CHOICE OF NON-VENEZUELAN-BASED FIRMS FOR SURVEYS IN VENEZUELA. FRECHETTE

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## Message Attributes

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